

## LAMPIRAN

### Lampiran I

#### Kuesioner Penelitian

#### KUESIONER PENELITIAN

#### PENGARUH KUALITAS PELAYANAN, HARGA, TEMPAT DAN CITA RASA TERHADAP KEPUASAN PELANGGAN DI HALONA COFFEE RANTAUPRAPAT

#### Petunjuk pengisian kuesioner:

- 1) Mohon diberi tanda *checklist* (√) pada kolom jawaban Bapak/ Ibu dan teman-teman anggap paling sesuai.
- 2) Setiap pertanyaan hanya membutuhkan satu jawaban saja.
- 3) Mohon memberikan jawaban yang sebenarnya karena tidak akan mempengaruhi pekerjaan Anda.
- 4) Setelah mengisi kuesioner mohon Bapak/Ibu dan teman-teman berikan kepada yang menyerahkan kuesioner.
- 5) Terima Kasih atas partisipasi Anda.

#### Identitas Responden

- 1) Nama Responden : .....
- 2) Usia : .....Tahun
- 3) Jenis Kelamin : ☐ Pria ☐ Wanita
- 4) Pekerjaan :
- 5) Pendapat anda dinyatakan dalam skala 1 s/d 5 yang memiliki makna:  
**Sangat Setuju (SS) = 5**  
**Setuju (S) = 4**  
**Netral (N) = 3**  
**Tidak Setuju (TS) = 2**  
**Sangat Tidak Setuju (STS) = 1**

| Nilai Skala Likert  |                                                                                       | SS | S | N | TS | STS |
|---------------------|---------------------------------------------------------------------------------------|----|---|---|----|-----|
| Tingkat Sosialisasi |                                                                                       |    |   |   |    |     |
| 1                   | Komunikator BPJS Kesehatan memberikan informasi yang jelas dan akurat tentang program |    |   |   |    |     |

|   |                                                                                                                                                      |  |  |  |  |  |
|---|------------------------------------------------------------------------------------------------------------------------------------------------------|--|--|--|--|--|
|   | ini.                                                                                                                                                 |  |  |  |  |  |
| 2 | Pesan yang disampaikan oleh komunikator tentang BPJS Kesehatan sangat mudah dipahami.                                                                |  |  |  |  |  |
| 3 | Saya mendapatkan informasi tentang BPJS Kesehatan melalui media sosial dan cetak ( seperti facebook, twitter, instagam, brosur, spanduk dan banner). |  |  |  |  |  |
| 4 | BPJS Kesehatan secara konsisten melakukan sosialisasi dan memberikan informasi yang ter-update.                                                      |  |  |  |  |  |
| 5 | Saya memahami manfaat dan tujuan program BPJS Kesehatan setelah mendapatkan informasi tentang program ini.                                           |  |  |  |  |  |

| Kualitas Pelayanan |                                                                                                       | SS | S | N | TS | STS |
|--------------------|-------------------------------------------------------------------------------------------------------|----|---|---|----|-----|
| 1                  | Pelayanan BPJS Kesehatan dapat diandalkan dan konsisten dalam memberikan hasil yang diharapkan.       |    |   |   |    |     |
| 2                  | Penampilan dan kerapian staf BPJS Kesehatan profesional dan menarik.                                  |    |   |   |    |     |
| 3                  | Staf BPJS Kesehatan siap membantu dan memberikan informasi yang saya butuhkan dengan cepat dan tepat. |    |   |   |    |     |
| 4                  | Staf BPJS Kesehatan bersikap sopan dan profesional dalam berinteraksi dengan saya.                    |    |   |   |    |     |
| 5                  | Staf BPJS Kesehatan memahami kebutuhan saya sebagai peserta.                                          |    |   |   |    |     |

| <b>Biaya Iuran</b> |                                                                                                                            | <b>SS</b> | <b>S</b> | <b>N</b> | <b>TS</b> | <b>STS</b> |
|--------------------|----------------------------------------------------------------------------------------------------------------------------|-----------|----------|----------|-----------|------------|
| 1                  | Biaya iuran BPJS Kesehatan terjangkau bagi masyarakat dengan berbagai tingkat pendapatan.                                  |           |          |          |           |            |
| 2                  | Biaya iuran BPJS Kesehatan dapat dibayar dengan mudah melalui berbagai metode pembayaran.                                  |           |          |          |           |            |
| 3                  | BPJS Kesehatan mampu bersaing dengan penyedia asuransi kesehatan lainnya dalam hal biaya iuran dan manfaat yang diberikan. |           |          |          |           |            |
| 4                  | Paket iuran BPJS Kesehatan sesuai dengan manfaat yang saya terima.                                                         |           |          |          |           |            |
| 5                  | Biaya iuran BPJS Kesehatan wajar dan sesuai dengan kualitas pelayanan yang diberikan.                                      |           |          |          |           |            |

| <b>Kepatuhan Peserta</b> |                                                                                                                                         | <b>SS</b> | <b>S</b> | <b>N</b> | <b>TS</b> | <b>STS</b> |
|--------------------------|-----------------------------------------------------------------------------------------------------------------------------------------|-----------|----------|----------|-----------|------------|
| 1                        | Saya memahami pentingnya membayar iuran BPJS Kesehatan secara tepat waktu setelah mendapatkan edukasi tentang prosedur pembayaran.      |           |          |          |           |            |
| 2                        | Saya lebih patuh membayar iuran BPJS Kesehatan setelah mendapatkan penjelasan yang detail tentang konsekuensi keterlambatan pembayaran. |           |          |          |           |            |
| 3                        | Saya memahami hak dan kewajiban saya sebagai peserta BPJS Kesehatan.                                                                    |           |          |          |           |            |
| 4                        | Status pekerjaan saya mempengaruhi kemampuan saya untuk membayar iuran BPJS Kesehatan secara tepat waktu.                               |           |          |          |           |            |
| 5                        | Membayar iuran BPJS Kesehatan adalah investasi untuk kesehatan saya dan keluarga di masa depan.                                         |           |          |          |           |            |

**TERIMA KASIH TELAH MELUANGKAN WAKTU UNTUK MENGISI KUESIONER INI.**

## Lampiran II

### Tabulasi Hasil Kuesioner Penelitian

| RESPONDEN | TINGKAT SOSIALISASI (X1) |    |    |    |    |       | KUALITAS PELAYANAN (X2) |    |    |    |    |       |
|-----------|--------------------------|----|----|----|----|-------|-------------------------|----|----|----|----|-------|
|           | P1                       | P2 | P3 | P4 | P5 | TOTAL | P1                      | P2 | P3 | P4 | P5 | TOTAL |
| 1         | 4                        | 4  | 4  | 4  | 4  | 20    | 5                       | 5  | 5  | 5  | 5  | 25    |
| 2         | 4                        | 4  | 3  | 3  | 4  | 18    | 4                       | 4  | 4  | 5  | 5  | 22    |
| 3         | 5                        | 5  | 4  | 5  | 5  | 24    | 5                       | 4  | 4  | 4  | 4  | 21    |
| 4         | 4                        | 4  | 3  | 4  | 4  | 19    | 5                       | 4  | 5  | 5  | 4  | 23    |
| 5         | 4                        | 4  | 4  | 4  | 3  | 19    | 4                       | 4  | 4  | 4  | 5  | 21    |
| 6         | 3                        | 4  | 3  | 4  | 4  | 18    | 4                       | 5  | 5  | 5  | 5  | 24    |
| 7         | 4                        | 4  | 4  | 4  | 4  | 20    | 4                       | 3  | 3  | 5  | 5  | 20    |
| 8         | 4                        | 5  | 4  | 3  | 4  | 20    | 4                       | 3  | 3  | 4  | 4  | 18    |
| 9         | 5                        | 5  | 5  | 5  | 5  | 25    | 4                       | 4  | 4  | 4  | 5  | 21    |
| 10        | 5                        | 5  | 5  | 5  | 5  | 25    | 4                       | 4  | 4  | 4  | 4  | 20    |
| 11        | 4                        | 4  | 4  | 4  | 4  | 20    | 3                       | 5  | 3  | 3  | 4  | 18    |
| 12        | 4                        | 4  | 3  | 3  | 3  | 17    | 4                       | 5  | 5  | 5  | 4  | 23    |
| 13        | 4                        | 4  | 5  | 4  | 4  | 21    | 5                       | 3  | 5  | 5  | 5  | 23    |
| 14        | 5                        | 5  | 5  | 5  | 5  | 25    | 5                       | 5  | 4  | 4  | 4  | 22    |
| 15        | 4                        | 4  | 5  | 4  | 3  | 20    | 5                       | 5  | 5  | 5  | 5  | 25    |
| 16        | 4                        | 4  | 4  | 4  | 4  | 20    | 5                       | 4  | 4  | 4  | 4  | 21    |
| 17        | 4                        | 4  | 5  | 4  | 4  | 21    | 3                       | 3  | 4  | 4  | 4  | 18    |
| 18        | 4                        | 4  | 4  | 4  | 4  | 20    | 4                       | 4  | 4  | 4  | 4  | 20    |
| 19        | 4                        | 4  | 4  | 4  | 4  | 20    | 4                       | 4  | 4  | 4  | 5  | 21    |
| 20        | 4                        | 4  | 4  | 4  | 4  | 20    | 4                       | 3  | 3  | 4  | 5  | 19    |
| 21        | 5                        | 5  | 5  | 5  | 5  | 25    | 4                       | 4  | 4  | 4  | 5  | 21    |
| 22        | 4                        | 4  | 5  | 4  | 4  | 21    | 5                       | 4  | 5  | 5  | 4  | 23    |
| 23        | 5                        | 3  | 3  | 3  | 1  | 15    | 5                       | 4  | 4  | 4  | 4  | 21    |
| 24        | 4                        | 4  | 4  | 4  | 4  | 20    | 5                       | 5  | 4  | 5  | 5  | 24    |
| 25        | 4                        | 4  | 4  | 4  | 4  | 20    | 3                       | 5  | 5  | 5  | 5  | 23    |
| 26        | 4                        | 4  | 5  | 4  | 4  | 21    | 5                       | 5  | 5  | 5  | 5  | 25    |
| 27        | 4                        | 4  | 4  | 4  | 4  | 20    | 5                       | 5  | 5  | 4  | 3  | 22    |
| 28        | 4                        | 4  | 4  | 4  | 4  | 20    | 4                       | 4  | 4  | 4  | 4  | 20    |
| 29        | 5                        | 5  | 5  | 5  | 5  | 25    | 4                       | 3  | 3  | 5  | 4  | 19    |
| 30        | 3                        | 3  | 3  | 2  | 3  | 14    | 3                       | 3  | 2  | 2  | 2  | 12    |
| 31        | 4                        | 4  | 4  | 4  | 4  | 20    | 3                       | 4  | 4  | 5  | 5  | 21    |
| 32        | 4                        | 4  | 4  | 4  | 4  | 20    | 3                       | 5  | 5  | 5  | 5  | 23    |
| 33        | 4                        | 5  | 5  | 4  | 5  | 23    | 5                       | 4  | 4  | 5  | 5  | 23    |
| 34        | 4                        | 4  | 5  | 4  | 4  | 21    | 5                       | 5  | 4  | 4  | 4  | 22    |
| 35        | 4                        | 4  | 4  | 4  | 4  | 20    | 3                       | 3  | 4  | 5  | 5  | 20    |

|    |   |   |   |   |   |    |   |   |   |   |   |    |
|----|---|---|---|---|---|----|---|---|---|---|---|----|
| 36 | 4 | 4 | 5 | 5 | 4 | 22 | 5 | 4 | 5 | 5 | 5 | 24 |
| 37 | 5 | 5 | 5 | 5 | 5 | 25 | 3 | 4 | 5 | 5 | 4 | 21 |
| 38 | 5 | 5 | 5 | 5 | 5 | 25 | 4 | 4 | 4 | 4 | 4 | 20 |
| 39 | 4 | 5 | 5 | 4 | 4 | 22 | 4 | 4 | 4 | 4 | 5 | 21 |
| 40 | 4 | 4 | 4 | 4 | 3 | 19 | 5 | 4 | 3 | 4 | 3 | 19 |
| 41 | 4 | 4 | 3 | 5 | 3 | 19 | 4 | 4 | 4 | 5 | 5 | 22 |
| 42 | 5 | 5 | 5 | 5 | 4 | 24 | 5 | 3 | 5 | 5 | 5 | 23 |
| 43 | 4 | 4 | 5 | 3 | 4 | 20 | 5 | 4 | 4 | 4 | 4 | 21 |
| 44 | 5 | 5 | 5 | 5 | 5 | 25 | 5 | 5 | 4 | 5 | 5 | 24 |
| 45 | 4 | 4 | 3 | 4 | 3 | 18 | 5 | 4 | 5 | 5 | 4 | 23 |
| 46 | 4 | 4 | 4 | 4 | 4 | 20 | 5 | 5 | 5 | 5 | 5 | 25 |
| 47 | 4 | 4 | 4 | 4 | 4 | 20 | 5 | 5 | 5 | 5 | 5 | 25 |
| 48 | 3 | 4 | 3 | 4 | 4 | 18 | 4 | 4 | 4 | 4 | 4 | 20 |
| 49 | 3 | 4 | 4 | 4 | 3 | 18 | 5 | 4 | 5 | 5 | 5 | 24 |
| 50 | 3 | 5 | 4 | 4 | 3 | 19 | 5 | 5 | 5 | 5 | 5 | 25 |
| 51 | 5 | 5 | 5 | 5 | 4 | 24 | 5 | 4 | 5 | 5 | 4 | 23 |
| 52 | 2 | 4 | 4 | 4 | 3 | 17 | 5 | 4 | 3 | 5 | 4 | 21 |
| 53 | 3 | 4 | 5 | 5 | 3 | 20 | 5 | 5 | 4 | 5 | 5 | 24 |
| 54 | 3 | 4 | 4 | 4 | 4 | 19 | 5 | 4 | 5 | 5 | 4 | 23 |
| 55 | 3 | 4 | 5 | 5 | 4 | 21 | 5 | 5 | 5 | 5 | 5 | 25 |
| 56 | 4 | 5 | 5 | 4 | 3 | 21 | 4 | 5 | 5 | 5 | 5 | 24 |
| 57 | 3 | 4 | 4 | 4 | 4 | 19 | 4 | 3 | 3 | 5 | 4 | 19 |
| 58 | 3 | 4 | 4 | 4 | 4 | 19 | 4 | 4 | 4 | 4 | 4 | 20 |
| 59 | 4 | 4 | 4 | 5 | 3 | 20 | 5 | 4 | 4 | 4 | 4 | 21 |
| 60 | 3 | 3 | 3 | 3 | 3 | 15 | 3 | 3 | 3 | 3 | 3 | 15 |
| 61 | 3 | 4 | 4 | 4 | 3 | 18 | 3 | 4 | 4 | 5 | 5 | 21 |
| 62 | 4 | 5 | 5 | 5 | 4 | 23 | 3 | 5 | 5 | 5 | 5 | 23 |
| 63 | 4 | 4 | 4 | 4 | 4 | 20 | 5 | 5 | 4 | 5 | 5 | 24 |
| 64 | 5 | 5 | 5 | 5 | 3 | 23 | 5 | 5 | 4 | 4 | 4 | 22 |
| 65 | 3 | 3 | 3 | 3 | 3 | 15 | 3 | 3 | 3 | 3 | 3 | 15 |
| 66 | 4 | 5 | 5 | 5 | 4 | 23 | 3 | 4 | 4 | 5 | 5 | 21 |
| 67 | 4 | 4 | 4 | 4 | 3 | 19 | 4 | 4 | 4 | 4 | 4 | 20 |
| 68 | 4 | 4 | 4 | 4 | 4 | 20 | 4 | 3 | 3 | 4 | 4 | 18 |
| 69 | 4 | 5 | 4 | 4 | 4 | 21 | 4 | 4 | 4 | 4 | 5 | 21 |
| 70 | 4 | 4 | 4 | 4 | 4 | 20 | 5 | 4 | 3 | 4 | 3 | 19 |
| 71 | 5 | 5 | 5 | 5 | 5 | 25 | 4 | 5 | 3 | 4 | 3 | 19 |
| 72 | 5 | 4 | 4 | 5 | 5 | 23 | 5 | 4 | 5 | 5 | 4 | 23 |
| 73 | 4 | 4 | 5 | 4 | 4 | 21 | 5 | 4 | 4 | 4 | 4 | 21 |
| 74 | 4 | 5 | 5 | 4 | 4 | 22 | 5 | 5 | 4 | 5 | 5 | 24 |
| 75 | 4 | 4 | 5 | 4 | 4 | 21 | 5 | 4 | 5 | 5 | 4 | 23 |
| 76 | 4 | 5 | 4 | 5 | 4 | 22 | 5 | 4 | 4 | 4 | 5 | 22 |

|     |   |   |   |   |   |    |   |   |   |   |   |    |
|-----|---|---|---|---|---|----|---|---|---|---|---|----|
| 77  | 5 | 4 | 4 | 4 | 4 | 21 | 5 | 5 | 5 | 5 | 5 | 25 |
| 78  | 4 | 4 | 5 | 4 | 4 | 21 | 4 | 4 | 4 | 4 | 4 | 20 |
| 79  | 5 | 5 | 5 | 5 | 4 | 24 | 5 | 5 | 3 | 5 | 5 | 23 |
| 80  | 4 | 4 | 4 | 4 | 4 | 20 | 5 | 3 | 5 | 5 | 5 | 23 |
| 81  | 4 | 4 | 4 | 4 | 4 | 20 | 3 | 4 | 4 | 5 | 3 | 19 |
| 82  | 4 | 5 | 5 | 5 | 5 | 24 | 4 | 4 | 5 | 4 | 4 | 21 |
| 83  | 4 | 5 | 5 | 5 | 4 | 23 | 5 | 4 | 4 | 5 | 5 | 23 |
| 84  | 3 | 4 | 4 | 4 | 4 | 19 | 4 | 4 | 4 | 4 | 4 | 20 |
| 85  | 4 | 4 | 5 | 5 | 4 | 22 | 3 | 3 | 4 | 4 | 4 | 18 |
| 86  | 4 | 4 | 4 | 4 | 4 | 20 | 5 | 5 | 5 | 5 | 5 | 25 |
| 87  | 4 | 5 | 5 | 5 | 4 | 23 | 3 | 4 | 4 | 3 | 3 | 17 |
| 88  | 4 | 4 | 4 | 4 | 4 | 20 | 5 | 4 | 5 | 5 | 4 | 23 |
| 89  | 5 | 4 | 5 | 5 | 4 | 23 | 5 | 5 | 5 | 5 | 5 | 25 |
| 90  | 3 | 3 | 3 | 3 | 2 | 14 | 3 | 3 | 3 | 3 | 3 | 15 |
| 91  | 5 | 4 | 4 | 4 | 4 | 21 | 4 | 4 | 4 | 5 | 5 | 22 |
| 92  | 5 | 5 | 5 | 5 | 5 | 25 | 4 | 4 | 4 | 4 | 4 | 20 |
| 93  | 5 | 5 | 5 | 4 | 4 | 23 | 5 | 3 | 3 | 5 | 5 | 21 |
| 94  | 5 | 5 | 4 | 5 | 4 | 23 | 4 | 4 | 4 | 4 | 4 | 20 |
| 95  | 5 | 5 | 5 | 5 | 5 | 25 | 3 | 5 | 5 | 5 | 3 | 21 |
| 96  | 4 | 4 | 4 | 4 | 4 | 20 | 4 | 4 | 4 | 4 | 4 | 20 |
| 97  | 5 | 5 | 5 | 5 | 5 | 25 | 5 | 5 | 5 | 5 | 5 | 25 |
| 98  | 3 | 3 | 5 | 3 | 3 | 17 | 3 | 3 | 3 | 3 | 3 | 15 |
| 99  | 5 | 5 | 5 | 4 | 5 | 24 | 4 | 4 | 4 | 4 | 4 | 20 |
| 100 | 4 | 4 | 4 | 4 | 4 | 20 | 4 | 4 | 4 | 4 | 4 | 20 |

| RESPONDEN | BIAYA IURAN (X3) |    |    |    |    |       | KEPATUHAN PESERTA BPJS KESEHATAN (Y) |    |    |    |    |       |
|-----------|------------------|----|----|----|----|-------|--------------------------------------|----|----|----|----|-------|
|           | P1               | P2 | P3 | P4 | P5 | TOTAL | P1                                   | P2 | P3 | P4 | P5 | TOTAL |
| 1         | 4                | 5  | 5  | 5  | 5  | 24    | 5                                    | 4  | 4  | 3  | 3  | 19    |
| 2         | 5                | 5  | 5  | 4  | 5  | 24    | 4                                    | 4  | 4  | 4  | 4  | 20    |
| 3         | 5                | 5  | 4  | 3  | 3  | 20    | 4                                    | 4  | 5  | 3  | 5  | 21    |
| 4         | 5                | 4  | 4  | 4  | 4  | 21    | 4                                    | 4  | 4  | 4  | 4  | 20    |
| 5         | 4                | 4  | 5  | 5  | 5  | 23    | 4                                    | 3  | 4  | 3  | 4  | 18    |
| 6         | 3                | 4  | 3  | 3  | 3  | 16    | 5                                    | 4  | 5  | 4  | 3  | 21    |
| 7         | 4                | 3  | 3  | 4  | 4  | 18    | 4                                    | 4  | 4  | 4  | 4  | 20    |
| 8         | 3                | 3  | 4  | 3  | 3  | 16    | 5                                    | 4  | 4  | 4  | 5  | 22    |
| 9         | 4                | 5  | 4  | 4  | 4  | 21    | 4                                    | 3  | 4  | 5  | 4  | 20    |
| 10        | 5                | 5  | 5  | 4  | 5  | 24    | 4                                    | 4  | 4  | 4  | 5  | 21    |
| 11        | 4                | 4  | 4  | 4  | 5  | 21    | 3                                    | 4  | 3  | 4  | 4  | 18    |
| 12        | 4                | 4  | 4  | 4  | 4  | 20    | 4                                    | 4  | 4  | 4  | 4  | 20    |

|    |   |   |   |   |   |    |   |   |   |   |   |    |
|----|---|---|---|---|---|----|---|---|---|---|---|----|
| 13 | 5 | 4 | 5 | 5 | 4 | 23 | 3 | 5 | 4 | 4 | 4 | 20 |
| 14 | 5 | 4 | 4 | 4 | 4 | 21 | 5 | 4 | 5 | 3 | 4 | 21 |
| 15 | 5 | 5 | 4 | 5 | 5 | 24 | 4 | 5 | 4 | 4 | 4 | 21 |
| 16 | 5 | 4 | 5 | 5 | 4 | 23 | 4 | 4 | 4 | 4 | 4 | 20 |
| 17 | 5 | 5 | 5 | 5 | 5 | 25 | 4 | 4 | 5 | 4 | 4 | 21 |
| 18 | 4 | 4 | 4 | 4 | 5 | 21 | 3 | 3 | 4 | 4 | 3 | 17 |
| 19 | 4 | 5 | 4 | 4 | 4 | 21 | 4 | 4 | 3 | 4 | 3 | 18 |
| 20 | 4 | 3 | 3 | 4 | 3 | 17 | 4 | 4 | 3 | 3 | 4 | 18 |
| 21 | 4 | 4 | 4 | 4 | 5 | 21 | 5 | 4 | 4 | 3 | 4 | 20 |
| 22 | 4 | 4 | 4 | 4 | 4 | 20 | 5 | 3 | 4 | 4 | 3 | 19 |
| 23 | 4 | 4 | 4 | 4 | 4 | 20 | 3 | 4 | 4 | 3 | 4 | 18 |
| 24 | 4 | 4 | 4 | 4 | 5 | 21 | 5 | 4 | 4 | 3 | 3 | 19 |
| 25 | 4 | 5 | 5 | 5 | 4 | 23 | 4 | 4 | 3 | 3 | 4 | 18 |
| 26 | 5 | 5 | 5 | 5 | 5 | 25 | 4 | 4 | 4 | 4 | 3 | 19 |
| 27 | 5 | 4 | 4 | 5 | 4 | 22 | 4 | 4 | 3 | 4 | 4 | 19 |
| 28 | 3 | 4 | 4 | 3 | 3 | 17 | 4 | 4 | 4 | 4 | 3 | 19 |
| 29 | 4 | 5 | 5 | 4 | 4 | 22 | 3 | 3 | 4 | 4 | 4 | 18 |
| 30 | 2 | 2 | 2 | 2 | 2 | 10 | 3 | 3 | 3 | 2 | 2 | 13 |
| 31 | 5 | 5 | 5 | 5 | 5 | 25 | 4 | 4 | 3 | 4 | 3 | 18 |
| 32 | 4 | 5 | 5 | 5 | 5 | 24 | 4 | 4 | 3 | 4 | 4 | 19 |
| 33 | 5 | 4 | 5 | 5 | 4 | 23 | 3 | 4 | 4 | 3 | 3 | 17 |
| 34 | 5 | 4 | 4 | 4 | 4 | 21 | 4 | 3 | 3 | 4 | 3 | 17 |
| 35 | 5 | 4 | 3 | 3 | 4 | 19 | 4 | 4 | 3 | 3 | 4 | 18 |
| 36 | 5 | 3 | 5 | 5 | 5 | 23 | 3 | 4 | 4 | 3 | 4 | 18 |
| 37 | 5 | 5 | 5 | 5 | 5 | 25 | 4 | 4 | 4 | 4 | 3 | 19 |
| 38 | 4 | 4 | 4 | 4 | 5 | 21 | 3 | 4 | 4 | 4 | 4 | 19 |
| 39 | 4 | 5 | 4 | 4 | 4 | 21 | 4 | 4 | 4 | 4 | 4 | 20 |
| 40 | 4 | 3 | 3 | 4 | 4 | 18 | 3 | 4 | 4 | 4 | 3 | 18 |
| 41 | 4 | 4 | 4 | 4 | 5 | 21 | 4 | 4 | 4 | 4 | 4 | 20 |
| 42 | 3 | 3 | 4 | 5 | 5 | 20 | 4 | 4 | 3 | 5 | 4 | 20 |
| 43 | 5 | 4 | 4 | 4 | 4 | 21 | 4 | 3 | 4 | 4 | 4 | 19 |
| 44 | 4 | 5 | 4 | 4 | 4 | 21 | 3 | 4 | 4 | 4 | 4 | 19 |
| 45 | 3 | 5 | 5 | 5 | 5 | 23 | 3 | 4 | 4 | 4 | 4 | 19 |
| 46 | 5 | 5 | 5 | 5 | 5 | 25 | 4 | 3 | 4 | 3 | 4 | 18 |
| 47 | 5 | 4 | 4 | 5 | 4 | 22 | 3 | 4 | 4 | 3 | 4 | 18 |
| 48 | 3 | 4 | 4 | 3 | 3 | 17 | 3 | 4 | 4 | 4 | 3 | 18 |
| 49 | 4 | 5 | 5 | 4 | 4 | 22 | 4 | 4 | 4 | 5 | 3 | 20 |
| 50 | 3 | 5 | 5 | 5 | 5 | 23 | 4 | 3 | 3 | 4 | 3 | 17 |
| 51 | 4 | 5 | 4 | 4 | 5 | 22 | 3 | 4 | 4 | 3 | 4 | 18 |
| 52 | 5 | 5 | 5 | 4 | 5 | 24 | 4 | 4 | 4 | 3 | 4 | 19 |
| 53 | 5 | 4 | 4 | 4 | 5 | 22 | 3 | 4 | 4 | 5 | 3 | 19 |

|    |   |   |   |   |   |    |   |   |   |   |   |    |
|----|---|---|---|---|---|----|---|---|---|---|---|----|
| 54 | 5 | 4 | 4 | 4 | 4 | 21 | 3 | 4 | 4 | 4 | 4 | 19 |
| 55 | 4 | 3 | 3 | 4 | 5 | 19 | 5 | 4 | 4 | 4 | 4 | 21 |
| 56 | 3 | 4 | 3 | 3 | 3 | 16 | 4 | 5 | 4 | 4 | 5 | 22 |
| 57 | 4 | 3 | 3 | 4 | 4 | 18 | 4 | 4 | 4 | 4 | 4 | 20 |
| 58 | 3 | 3 | 4 | 3 | 3 | 16 | 4 | 4 | 4 | 4 | 4 | 20 |
| 59 | 4 | 5 | 5 | 4 | 3 | 21 | 4 | 4 | 4 | 4 | 4 | 20 |
| 60 | 3 | 3 | 3 | 2 | 2 | 13 | 2 | 2 | 3 | 3 | 3 | 13 |
| 61 | 4 | 5 | 5 | 5 | 5 | 24 | 4 | 4 | 4 | 4 | 4 | 20 |
| 62 | 4 | 4 | 5 | 4 | 4 | 21 | 4 | 4 | 4 | 4 | 5 | 21 |
| 63 | 3 | 5 | 5 | 5 | 5 | 23 | 4 | 3 | 4 | 4 | 4 | 19 |
| 64 | 5 | 4 | 4 | 4 | 4 | 21 | 4 | 4 | 4 | 5 | 5 | 22 |
| 65 | 2 | 2 | 2 | 2 | 2 | 10 | 3 | 3 | 3 | 3 | 3 | 15 |
| 66 | 5 | 4 | 5 | 5 | 4 | 23 | 5 | 4 | 4 | 4 | 4 | 21 |
| 67 | 5 | 5 | 5 | 5 | 5 | 25 | 4 | 4 | 4 | 4 | 4 | 20 |
| 68 | 4 | 4 | 4 | 4 | 5 | 21 | 4 | 4 | 4 | 4 | 4 | 20 |
| 69 | 4 | 5 | 4 | 4 | 4 | 21 | 4 | 4 | 4 | 4 | 4 | 20 |
| 70 | 4 | 3 | 3 | 4 | 4 | 18 | 5 | 4 | 5 | 4 | 5 | 23 |
| 71 | 4 | 4 | 4 | 4 | 5 | 21 | 5 | 4 | 5 | 5 | 5 | 24 |
| 72 | 3 | 3 | 4 | 5 | 5 | 20 | 4 | 4 | 5 | 4 | 4 | 21 |
| 73 | 5 | 4 | 3 | 3 | 5 | 20 | 5 | 5 | 5 | 4 | 5 | 24 |
| 74 | 4 | 4 | 4 | 4 | 5 | 21 | 4 | 5 | 4 | 4 | 5 | 22 |
| 75 | 4 | 5 | 5 | 5 | 4 | 23 | 4 | 4 | 5 | 4 | 4 | 21 |
| 76 | 5 | 5 | 5 | 5 | 5 | 25 | 5 | 4 | 4 | 4 | 4 | 21 |
| 77 | 5 | 5 | 5 | 5 | 4 | 24 | 5 | 5 | 5 | 4 | 5 | 24 |
| 78 | 3 | 4 | 4 | 5 | 5 | 21 | 4 | 4 | 5 | 5 | 5 | 23 |
| 79 | 4 | 5 | 5 | 4 | 4 | 22 | 4 | 4 | 4 | 5 | 4 | 21 |
| 80 | 4 | 5 | 4 | 5 | 5 | 23 | 5 | 4 | 4 | 5 | 5 | 23 |
| 81 | 4 | 4 | 3 | 3 | 4 | 18 | 4 | 4 | 5 | 4 | 5 | 22 |
| 82 | 3 | 5 | 5 | 5 | 5 | 23 | 4 | 4 | 5 | 4 | 4 | 21 |
| 83 | 5 | 3 | 5 | 5 | 5 | 23 | 3 | 4 | 4 | 4 | 4 | 19 |
| 84 | 4 | 4 | 3 | 5 | 5 | 21 | 5 | 4 | 5 | 4 | 4 | 22 |
| 85 | 4 | 4 | 4 | 4 | 4 | 20 | 4 | 4 | 5 | 5 | 4 | 22 |
| 86 | 5 | 5 | 5 | 5 | 4 | 24 | 4 | 4 | 5 | 4 | 4 | 21 |
| 87 | 4 | 3 | 3 | 4 | 3 | 17 | 5 | 4 | 4 | 4 | 4 | 21 |
| 88 | 5 | 5 | 5 | 5 | 5 | 25 | 4 | 5 | 5 | 4 | 4 | 22 |
| 89 | 4 | 5 | 4 | 5 | 4 | 22 | 4 | 4 | 4 | 4 | 4 | 20 |
| 90 | 3 | 3 | 2 | 2 | 2 | 12 | 3 | 3 | 3 | 3 | 3 | 15 |
| 91 | 5 | 5 | 5 | 5 | 5 | 25 | 4 | 4 | 5 | 4 | 5 | 22 |
| 92 | 3 | 3 | 3 | 3 | 4 | 16 | 4 | 4 | 5 | 4 | 4 | 21 |
| 93 | 5 | 5 | 5 | 4 | 5 | 24 | 4 | 5 | 5 | 4 | 4 | 22 |
| 94 | 3 | 3 | 4 | 3 | 4 | 17 | 4 | 4 | 4 | 4 | 4 | 20 |



|     |   |   |   |   |   |    |   |   |   |   |   |    |
|-----|---|---|---|---|---|----|---|---|---|---|---|----|
| 95  | 3 | 4 | 5 | 5 | 4 | 21 | 5 | 4 | 5 | 5 | 4 | 23 |
| 96  | 4 | 4 | 4 | 4 | 4 | 20 | 4 | 4 | 4 | 4 | 4 | 20 |
| 97  | 5 | 5 | 5 | 5 | 5 | 25 | 5 | 5 | 5 | 5 | 5 | 25 |
| 98  | 3 | 3 | 3 | 3 | 3 | 15 | 3 | 3 | 3 | 3 | 3 | 15 |
| 99  | 4 | 4 | 4 | 4 | 4 | 20 | 4 | 4 | 4 | 4 | 4 | 20 |
| 100 | 4 | 4 | 4 | 4 | 4 | 20 | 4 | 4 | 4 | 4 | 4 | 20 |

### Lampiran III

#### HASIL PENGOLAHAN DATA SPSS

##### A. Uji Validitas dan Reliabilitas

##### 1. Tingkat Sosialisasi

| Correlations |                 |        |        |        |        |        |              |
|--------------|-----------------|--------|--------|--------|--------|--------|--------------|
|              |                 | X1_P1  | X1_P2  | X1_P3  | X1_P4  | X1_P5  | TOTAL_X<br>1 |
| X1_P1        | Pearson         | 1      | ,829** | ,564** | ,750** | ,727** | ,874**       |
|              | Correlation     |        |        |        |        |        |              |
|              | Sig. (2-tailed) |        | ,000   | ,001   | ,000   | ,000   | ,000         |
|              | N               | 30     | 30     | 30     | 30     | 30     | 30           |
| X1_P2        | Pearson         | ,829** | 1      | ,477** | ,911** | ,828** | ,920**       |
|              | Correlation     |        |        |        |        |        |              |
|              | Sig. (2-tailed) | ,000   |        | ,008   | ,000   | ,000   | ,000         |
|              | N               | 30     | 30     | 30     | 30     | 30     | 30           |
| X1_P3        | Pearson         | ,564** | ,477** | 1      | ,600** | ,651** | ,744**       |
|              | Correlation     |        |        |        |        |        |              |
|              | Sig. (2-tailed) | ,001   | ,008   |        | ,000   | ,000   | ,000         |
|              | N               | 30     | 30     | 30     | 30     | 30     | 30           |
| X1_P4        | Pearson         | ,750** | ,911** | ,600** | 1      | ,847** | ,937**       |
|              | Correlation     |        |        |        |        |        |              |
|              | Sig. (2-tailed) | ,000   | ,000   | ,000   |        | ,000   | ,000         |
|              | N               | 30     | 30     | 30     | 30     | 30     | 30           |
| X1_P5        | Pearson         | ,727** | ,828** | ,651** | ,847** | 1      | ,925**       |
|              | Correlation     |        |        |        |        |        |              |
|              | Sig. (2-tailed) | ,000   | ,000   | ,000   | ,000   |        | ,000         |
|              | N               | 30     | 30     | 30     | 30     | 30     | 30           |
| TOTAL_X<br>1 | Pearson         | ,874** | ,920** | ,744** | ,937** | ,925** | 1            |
|              | Correlation     |        |        |        |        |        |              |
|              | Sig. (2-tailed) | ,000   | ,000   | ,000   | ,000   | ,000   |              |
|              | N               | 30     | 30     | 30     | 30     | 30     | 30           |

\*\* . Correlation is significant at the 0.01 level (2-tailed).

### Case Processing Summary

|       |                       | N  | %     |
|-------|-----------------------|----|-------|
| Cases | Valid                 | 30 | 100,0 |
|       | Excluded <sup>a</sup> | 0  | ,0    |
|       | Total                 | 30 | 100,0 |

a. Listwise deletion based on all variables in the procedure.

### Reliability Statistics

| Cronbach's Alpha | N of Items |
|------------------|------------|
| ,928             | 5          |

## 2. Kualitas Pelayanan

### Correlations

|       |                     | X2_P1  | X2_P2  | X2_P3  | X2_P4  | X2_P5  | TOTAL_X<br>2 |
|-------|---------------------|--------|--------|--------|--------|--------|--------------|
| X2_P1 | Pearson Correlation | 1      | ,712** | ,748** | ,748** | ,608** | ,882**       |
|       | Sig. (2-tailed)     |        | ,000   | ,000   | ,000   | ,000   | ,000         |
|       | N                   | 30     | 30     | 30     | 30     | 30     | 30           |
| X2_P2 | Pearson Correlation | ,712** | 1      | ,619** | ,642** | ,846** | ,880**       |
|       | Sig. (2-tailed)     | ,000   |        | ,000   | ,000   | ,000   | ,000         |
|       | N                   | 30     | 30     | 30     | 30     | 30     | 30           |
| X2_P3 | Pearson Correlation | ,748** | ,619** | 1      | ,687** | ,669** | ,866**       |
|       | Sig. (2-tailed)     | ,000   | ,000   |        | ,000   | ,000   | ,000         |
|       | N                   | 30     | 30     | 30     | 30     | 30     | 30           |
| X2_P4 | Pearson Correlation | ,748** | ,642** | ,687** | 1      | ,657** | ,851**       |
|       | Sig. (2-tailed)     | ,000   | ,000   | ,000   |        | ,000   | ,000         |
|       | N                   | 30     | 30     | 30     | 30     | 30     | 30           |
| X2_P5 | Pearson Correlation | ,608** | ,846** | ,669** | ,657** | 1      | ,864**       |
|       |                     |        |        |        |        |        |              |

|              |                 |        |        |        |        |        |      |
|--------------|-----------------|--------|--------|--------|--------|--------|------|
|              | Sig. (2-tailed) | ,000   | ,000   | ,000   | ,000   |        | ,000 |
|              | N               | 30     | 30     | 30     | 30     | 30     | 30   |
| TOTAL_X<br>2 | Pearson         |        |        |        |        |        |      |
|              | Correlation     | ,882** | ,880** | ,866** | ,851** | ,864** | 1    |
|              | Sig. (2-tailed) | ,000   | ,000   | ,000   | ,000   | ,000   |      |
|              | N               | 30     | 30     | 30     | 30     | 30     | 30   |

\*\* . Correlation is significant at the 0.01 level (2-tailed).

#### Case Processing Summary

|                       | N  | %     |
|-----------------------|----|-------|
| Cases Valid           | 30 | 100,0 |
| Excluded <sup>a</sup> | 0  | ,0    |
| Total                 | 30 | 100,0 |

a. Listwise deletion based on all variables in the procedure.

#### Reliability Statistics

|                  |            |
|------------------|------------|
| Cronbach's Alpha | N of Items |
| ,916             | 5          |

### 3. Biaya Iuran

#### Correlations

|       |                 | X3_P1  | X3_P2 | X3_P3  | X3_P4  | X3_P5  | TOTAL_X<br>3 |
|-------|-----------------|--------|-------|--------|--------|--------|--------------|
| X3_P1 | Pearson         |        |       |        |        |        |              |
|       | Correlation     | 1      | ,432* | ,555** | ,535** | ,766** | ,834**       |
|       | Sig. (2-tailed) |        | ,017  | ,001   | ,002   | ,000   | ,000         |
|       | N               | 30     | 30    | 30     | 30     | 30     | 30           |
| X3_P2 | Pearson         |        |       |        |        |        |              |
|       | Correlation     | ,432*  | 1     | ,460*  | ,470** | ,433*  | ,713**       |
|       | Sig. (2-tailed) | ,017   |       | ,011   | ,009   | ,017   | ,000         |
|       | N               | 30     | 30    | 30     | 30     | 30     | 30           |
| X3_P3 | Pearson         |        |       |        |        |        |              |
|       | Correlation     | ,555** | ,460* | 1      | ,444*  | ,556** | ,796**       |
|       | Sig. (2-tailed) | ,001   | ,011  |        | ,014   | ,001   | ,000         |
|       | N               | 30     | 30    | 30     | 30     | 30     | 30           |

|              |                 |        |        |        |        |        |        |
|--------------|-----------------|--------|--------|--------|--------|--------|--------|
|              | N               | 30     | 30     | 30     | 30     | 30     | 30     |
| X3_P4        | Pearson         |        |        |        |        |        |        |
|              | Correlation     | ,535** | ,470** | ,444*  | 1      | ,551** | ,744** |
|              | Sig. (2-tailed) | ,002   | ,009   | ,014   |        | ,002   | ,000   |
|              | N               | 30     | 30     | 30     | 30     | 30     | 30     |
| X3_P5        | Pearson         |        |        |        |        |        |        |
|              | Correlation     | ,766** | ,433*  | ,556** | ,551** | 1      | ,833** |
|              | Sig. (2-tailed) | ,000   | ,017   | ,001   | ,002   |        | ,000   |
|              | N               | 30     | 30     | 30     | 30     | 30     | 30     |
| TOTAL_X<br>3 | Pearson         |        |        |        |        |        |        |
|              | Correlation     | ,834** | ,713** | ,796** | ,744** | ,833** | 1      |
|              | Sig. (2-tailed) | ,000   | ,000   | ,000   | ,000   | ,000   |        |
|              | N               | 30     | 30     | 30     | 30     | 30     | 30     |

\*. Correlation is significant at the 0.05 level (2-tailed).

\*\*. Correlation is significant at the 0.01 level (2-tailed).

#### Case Processing Summary

|                       | N  | %     |
|-----------------------|----|-------|
| Cases Valid           | 30 | 100,0 |
| Excluded <sup>a</sup> | 0  | ,0    |
| Total                 | 30 | 100,0 |

a. Listwise deletion based on all variables in the procedure.

#### Reliability Statistics

| Cronbach's Alpha | N of Items |
|------------------|------------|
| ,839             | 5          |

#### 4. Kepatuhan Peserta BPJS Kesehatan

##### Correlations

|                 | Y_P1 | Y_P2   | Y_P3   | Y_P4   | Y_P5   | TOTAL_Y |
|-----------------|------|--------|--------|--------|--------|---------|
| Y_P1 Pearson    | 1    |        |        |        |        |         |
| Correlation     |      | ,571** | ,716** | ,514** | ,469** | ,803**  |
| Sig. (2-tailed) |      | ,001   | ,000   | ,004   | ,009   | ,000    |

|         |                 |        |        |        |        |        |        |
|---------|-----------------|--------|--------|--------|--------|--------|--------|
|         | N               | 30     | 30     | 30     | 30     | 30     | 30     |
| Y_P2    | Pearson         | ,571** | 1      | ,649** | ,537** | ,413*  | ,791** |
|         | Correlation     |        |        |        |        |        |        |
|         | Sig. (2-tailed) | ,001   |        | ,000   | ,002   | ,023   | ,000   |
|         | N               | 30     | 30     | 30     | 30     | 30     | 30     |
| Y_P3    | Pearson         | ,716** | ,649** | 1      | ,559** | ,617** | ,861** |
|         | Correlation     |        |        |        |        |        |        |
|         | Sig. (2-tailed) | ,000   | ,000   |        | ,001   | ,000   | ,000   |
|         | N               | 30     | 30     | 30     | 30     | 30     | 30     |
| Y_P4    | Pearson         | ,514** | ,537** | ,559** | 1      | ,808** | ,834** |
|         | Correlation     |        |        |        |        |        |        |
|         | Sig. (2-tailed) | ,004   | ,002   | ,001   |        | ,000   | ,000   |
|         | N               | 30     | 30     | 30     | 30     | 30     | 30     |
| Y_P5    | Pearson         | ,469** | ,413*  | ,617** | ,808** | 1      | ,797** |
|         | Correlation     |        |        |        |        |        |        |
|         | Sig. (2-tailed) | ,009   | ,023   | ,000   | ,000   |        | ,000   |
|         | N               | 30     | 30     | 30     | 30     | 30     | 30     |
| TOTAL_Y | Pearson         | ,803** | ,791** | ,861** | ,834** | ,797** | 1      |
|         | Correlation     |        |        |        |        |        |        |
|         | Sig. (2-tailed) | ,000   | ,000   | ,000   | ,000   | ,000   |        |
|         | N               | 30     | 30     | 30     | 30     | 30     | 30     |

\*\* . Correlation is significant at the 0.01 level (2-tailed).

\* . Correlation is significant at the 0.05 level (2-tailed).

#### Case Processing Summary

|                       | N  | %     |
|-----------------------|----|-------|
| Cases Valid           | 30 | 100,0 |
| Excluded <sup>a</sup> | 0  | ,0    |
| Total                 | 30 | 100,0 |

a. Listwise deletion based on all variables in the procedure.

#### Reliability Statistics

|            |            |
|------------|------------|
| Cronbach's |            |
| Alpha      | N of Items |
| ,872       | 5          |

## B. Hasil Uji Deskriptif Responden dan Variabel

### 1. Hasil Uji Deskriptif responden

**JENIS KELAMIN RESPONDEN**

|       |           | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-----------|-----------|---------|---------------|--------------------|
| Valid | LAKI-LAKI | 38        | 38,0    | 38,0          | 38,0               |
|       | PEREMPUAN | 62        | 62,0    | 62,0          | 100,0              |
|       | Total     | 100       | 100,0   | 100,0         |                    |

**USIA RESPONDEN**

|       |             | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-------------|-----------|---------|---------------|--------------------|
| Valid | 15-20 TAHUN | 34        | 34,0    | 34,0          | 34,0               |
|       | 21-30 TAHUN | 63        | 63,0    | 63,0          | 97,0               |
|       | 31-50 TAHUN | 3         | 3,0     | 3,0           | 100,0              |
|       | Total       | 100       | 100,0   | 100,0         |                    |

**STATUS PEKERJAAN RESPONDEN**

|       |                      | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|----------------------|-----------|---------|---------------|--------------------|
| Valid | PELAJAR/MAHASISWA    | 76        | 76,0    | 76,0          | 76,0               |
|       | PEGAWAI SWASTA       | 5         | 5,0     | 5,0           | 81,0               |
|       | PEGAWAI NEGERI SIPIL | 4         | 4,0     | 4,0           | 85,0               |
|       | LAIN-LAIN            | 15        | 15,0    | 15,0          | 100,0              |
|       | Total                | 100       | 100,0   | 100,0         |                    |

## 2. Hasil Uji Deskriptif Variabel

### TINGKAT SOSIALISASI

**X1.P1**

|       |               | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|---------------|-----------|---------|---------------|--------------------|
| Valid | TIDAK SETUJU  | 1         | 1,0     | 1,0           | 1,0                |
|       | NETRAL        | 16        | 16,0    | 16,0          | 17,0               |
|       | SETUJU        | 58        | 58,0    | 58,0          | 75,0               |
|       | SANGAT SETUJU | 25        | 25,0    | 25,0          | 100,0              |
|       | Total         | 100       | 100,0   | 100,0         |                    |

**X1.P2**

|       |               | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|---------------|-----------|---------|---------------|--------------------|
| Valid | NETRAL        | 6         | 6,0     | 6,0           | 6,0                |
|       | SETUJU        | 61        | 61,0    | 61,0          | 67,0               |
|       | SANGAT SETUJU | 33        | 33,0    | 33,0          | 100,0              |
|       | Total         | 100       | 100,0   | 100,0         |                    |

**X1.P3**

|       |               | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|---------------|-----------|---------|---------------|--------------------|
| Valid | NETRAL        | 12        | 12,0    | 12,0          | 12,0               |
|       | SETUJU        | 45        | 45,0    | 45,0          | 57,0               |
|       | SANGAT SETUJU | 43        | 43,0    | 43,0          | 100,0              |
|       | Total         | 100       | 100,0   | 100,0         |                    |

**X1.P4**

|       |               | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|---------------|-----------|---------|---------------|--------------------|
| Valid | TIDAK SETUJU  | 1         | 1,0     | 1,0           | 1,0                |
|       | NETRAL        | 9         | 9,0     | 9,0           | 10,0               |
|       | SETUJU        | 58        | 58,0    | 58,0          | 68,0               |
|       | SANGAT SETUJU | 32        | 32,0    | 32,0          | 100,0              |
|       | Total         | 100       | 100,0   | 100,0         |                    |



**X1.P5**

|       |                     | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|---------------------|-----------|---------|---------------|--------------------|
| Valid | SANGAT TIDAK SETUJU | 1         | 1,0     | 1,0           | 1,0                |
|       | TIDAK SETUJU        | 1         | 1,0     | 1,0           | 2,0                |
|       | NETRAL              | 19        | 19,0    | 19,0          | 21,0               |
|       | SETUJU              | 62        | 62,0    | 62,0          | 83,0               |
|       | SANGAT SETUJU       | 17        | 17,0    | 17,0          | 100,0              |
|       | Total               | 100       | 100,0   | 100,0         |                    |

**KUALITAS PELAYANAN****X2.P1**

|       |               | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|---------------|-----------|---------|---------------|--------------------|
| Valid | NETRAL        | 19        | 19,0    | 19,0          | 19,0               |
|       | SETUJU        | 34        | 34,0    | 34,0          | 53,0               |
|       | SANGAT SETUJU | 47        | 47,0    | 47,0          | 100,0              |
|       | Total         | 100       | 100,0   | 100,0         |                    |

**X2.P2**

|       |               | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|---------------|-----------|---------|---------------|--------------------|
| Valid | NETRAL        | 18        | 18,0    | 18,0          | 18,0               |
|       | SETUJU        | 52        | 52,0    | 52,0          | 70,0               |
|       | SANGAT SETUJU | 30        | 30,0    | 30,0          | 100,0              |
|       | Total         | 100       | 100,0   | 100,0         |                    |

**X2.P3**

|       |               | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|---------------|-----------|---------|---------------|--------------------|
| Valid | TIDAK SETUJU  | 1         | 1,0     | 1,0           | 1,0                |
|       | NETRAL        | 17        | 17,0    | 17,0          | 18,0               |
|       | SETUJU        | 48        | 48,0    | 48,0          | 66,0               |
|       | SANGAT SETUJU | 34        | 34,0    | 34,0          | 100,0              |
|       | Total         | 100       | 100,0   | 100,0         |                    |

**X2.P4**

|       |               | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|---------------|-----------|---------|---------------|--------------------|
| Valid | TIDAK SETUJU  | 1         | 1,0     | 1,0           | 1,0                |
|       | NETRAL        | 6         | 6,0     | 6,0           | 7,0                |
|       | SETUJU        | 40        | 40,0    | 40,0          | 47,0               |
|       | SANGAT SETUJU | 53        | 53,0    | 53,0          | 100,0              |
|       | Total         | 100       | 100,0   | 100,0         |                    |

**X2.P5**

|       |               | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|---------------|-----------|---------|---------------|--------------------|
| Valid | TIDAK SETUJU  | 1         | 1,0     | 1,0           | 1,0                |
|       | NETRAL        | 11        | 11,0    | 11,0          | 12,0               |
|       | SETUJU        | 42        | 42,0    | 42,0          | 54,0               |
|       | SANGAT SETUJU | 46        | 46,0    | 46,0          | 100,0              |
|       | Total         | 100       | 100,0   | 100,0         |                    |

**BIAYA IURAN****X3.P1**

|       |               | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|---------------|-----------|---------|---------------|--------------------|
| Valid | TIDAK SETUJU  | 2         | 2,0     | 2,0           | 2,0                |
|       | NETRAL        | 19        | 19,0    | 19,0          | 21,0               |
|       | SETUJU        | 44        | 44,0    | 44,0          | 65,0               |
|       | SANGAT SETUJU | 35        | 35,0    | 35,0          | 100,0              |
|       | Total         | 100       | 100,0   | 100,0         |                    |

**X3.P2**

|       |              | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|--------------|-----------|---------|---------------|--------------------|
| Valid | TIDAK SETUJU | 2         | 2,0     | 2,0           | 2,0                |
|       | NETRAL       | 18        | 18,0    | 18,0          | 20,0               |
|       | SETUJU       | 41        | 41,0    | 41,0          | 61,0               |

|               |     |       |       |       |
|---------------|-----|-------|-------|-------|
| SANGAT SETUJU | 39  | 39,0  | 39,0  | 100,0 |
| Total         | 100 | 100,0 | 100,0 |       |

**X3.P3**

|                    | Frequency | Percent | Valid Percent | Cumulative Percent |
|--------------------|-----------|---------|---------------|--------------------|
| Valid TIDAK SETUJU | 3         | 3,0     | 3,0           | 3,0                |
| NETRAL             | 16        | 16,0    | 16,0          | 19,0               |
| SETUJU             | 43        | 43,0    | 43,0          | 62,0               |
| SANGAT SETUJU      | 38        | 38,0    | 38,0          | 100,0              |
| Total              | 100       | 100,0   | 100,0         |                    |

**X3.P4**

|                    | Frequency | Percent | Valid Percent | Cumulative Percent |
|--------------------|-----------|---------|---------------|--------------------|
| Valid TIDAK SETUJU | 4         | 4,0     | 4,0           | 4,0                |
| NETRAL             | 13        | 13,0    | 13,0          | 17,0               |
| SETUJU             | 45        | 45,0    | 45,0          | 62,0               |
| SANGAT SETUJU      | 38        | 38,0    | 38,0          | 100,0              |
| Total              | 100       | 100,0   | 100,0         |                    |

**X3.P5**

|                    | Frequency | Percent | Valid Percent | Cumulative Percent |
|--------------------|-----------|---------|---------------|--------------------|
| Valid TIDAK SETUJU | 4         | 4,0     | 4,0           | 4,0                |
| NETRAL             | 11        | 11,0    | 11,0          | 15,0               |
| SETUJU             | 42        | 42,0    | 42,0          | 57,0               |
| SANGAT SETUJU      | 43        | 43,0    | 43,0          | 100,0              |
| Total              | 100       | 100,0   | 100,0         |                    |

# KEPATUHAN PESERTA BPJS KETENAGAKERJAAN

**Y.P1**

|       |               | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|---------------|-----------|---------|---------------|--------------------|
| Valid | TIDAK SETUJU  | 1         | 1,0     | 1,0           | 1,0                |
|       | NETRAL        | 21        | 21,0    | 21,0          | 22,0               |
|       | SETUJU        | 59        | 59,0    | 59,0          | 81,0               |
|       | SANGAT SETUJU | 19        | 19,0    | 19,0          | 100,0              |
|       | Total         | 100       | 100,0   | 100,0         |                    |

**Y.P2**

|       |               | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|---------------|-----------|---------|---------------|--------------------|
| Valid | TIDAK SETUJU  | 1         | 1,0     | 1,0           | 1,0                |
|       | NETRAL        | 14        | 14,0    | 14,0          | 15,0               |
|       | SETUJU        | 76        | 76,0    | 76,0          | 91,0               |
|       | SANGAT SETUJU | 9         | 9,0     | 9,0           | 100,0              |
|       | Total         | 100       | 100,0   | 100,0         |                    |

**Y.P3**

|       |               | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|---------------|-----------|---------|---------------|--------------------|
| Valid | NETRAL        | 16        | 16,0    | 16,0          | 16,0               |
|       | SETUJU        | 62        | 62,0    | 62,0          | 78,0               |
|       | SANGAT SETUJU | 22        | 22,0    | 22,0          | 100,0              |
|       | Total         | 100       | 100,0   | 100,0         |                    |

**Y.P4**

|       |               | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|---------------|-----------|---------|---------------|--------------------|
| Valid | TIDAK SETUJU  | 1         | 1,0     | 1,0           | 1,0                |
|       | NETRAL        | 20        | 20,0    | 20,0          | 21,0               |
|       | SETUJU        | 67        | 67,0    | 67,0          | 88,0               |
|       | SANGAT SETUJU | 12        | 12,0    | 12,0          | 100,0              |
|       | Total         | 100       | 100,0   | 100,0         |                    |

Y.P5

|       |               | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|---------------|-----------|---------|---------------|--------------------|
| Valid | TIDAK SETUJU  | 1         | 1,0     | 1,0           | 1,0                |
|       | NETRAL        | 21        | 21,0    | 21,0          | 22,0               |
|       | SETUJU        | 62        | 62,0    | 62,0          | 84,0               |
|       | SANGAT SETUJU | 16        | 16,0    | 16,0          | 100,0              |
|       | Total         | 100       | 100,0   | 100,0         |                    |

### C. Hasil Uji Asumsi Klasik

#### 1. Uji Normalitas

One-Sample Kolmogorov-Smirnov Test

|                                  |                | Unstandardized Residual |
|----------------------------------|----------------|-------------------------|
| N                                |                | 100                     |
| Normal Parameters <sup>a,b</sup> | Mean           | ,0000000                |
|                                  | Std. Deviation | ,53264089               |
| Most Extreme Differences         | Absolute       | ,054                    |
|                                  | Positive       | ,054                    |
|                                  | Negative       | -,054                   |
| Test Statistic                   |                | ,054                    |
| Asymp. Sig. (2-tailed)           |                | ,200 <sup>c,d</sup>     |

a. Test distribution is Normal.

b. Calculated from data.

c. Lilliefors Significance Correction.

d. This is a lower bound of the true significance.

#### 2. Uji Multikolinearitas

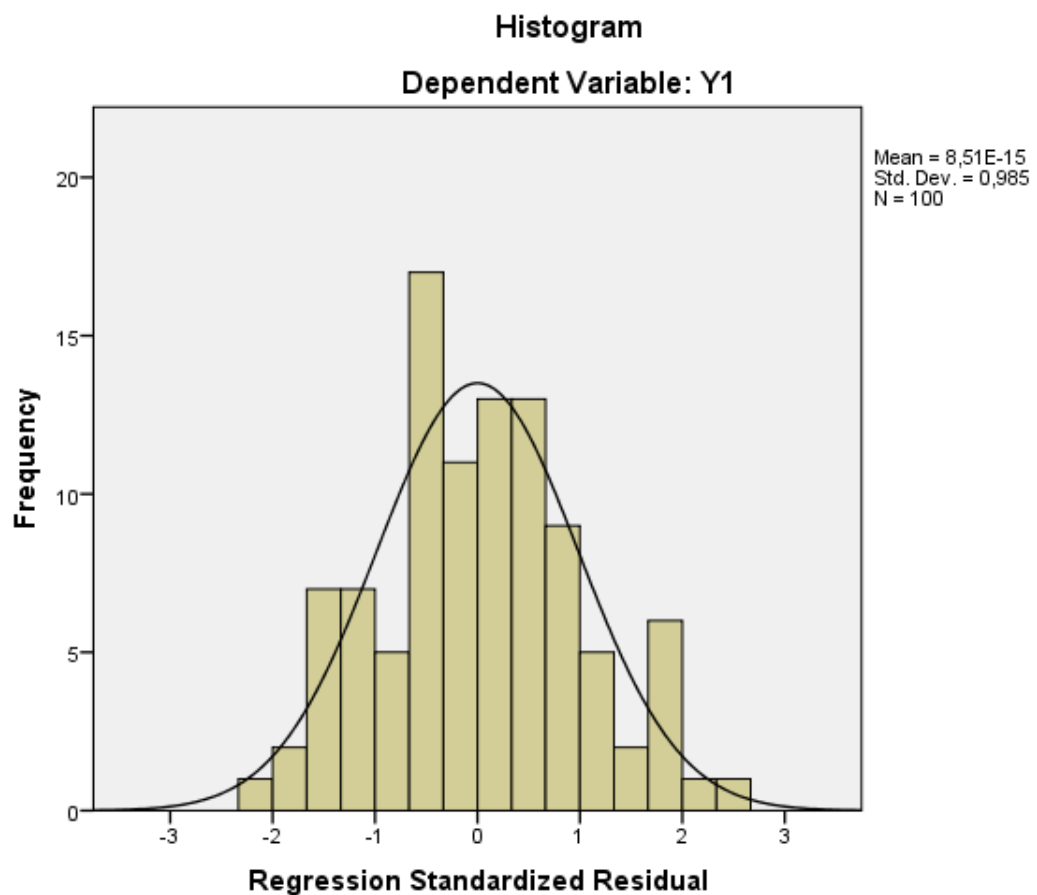
| Model |                    | Collinearity Statistics |       |
|-------|--------------------|-------------------------|-------|
|       |                    | Tolerance               | VIF   |
| 1     | (Constant)         |                         |       |
|       | TINGKAT SOSIALIASI | ,853                    | 1,172 |
|       | KUALITAS PELAYANAN | ,579                    | 1,726 |
|       | BIAYA IURAN        | ,544                    | 1,839 |

### 3. Uji Heteroskedastisitas

| Coefficients <sup>a</sup> |                    |                             |            |                           |       |      |
|---------------------------|--------------------|-----------------------------|------------|---------------------------|-------|------|
|                           |                    | Unstandardized Coefficients |            | Standardized Coefficients | t     | Sig. |
|                           |                    | B                           | Std. Error | Beta                      |       |      |
| 1                         | (Constant)         | ,514                        | ,328       |                           | 1,566 | ,121 |
|                           | TINGKAT SOSIALIASI | ,008                        | ,013       | ,063                      | ,575  | ,567 |
|                           | KUALITAS PELAYANAN | -,008                       | ,016       | -,062                     | -,461 | ,646 |
|                           | BIAYA IURAN        | -,004                       | ,014       | -,042                     | -,307 | ,760 |

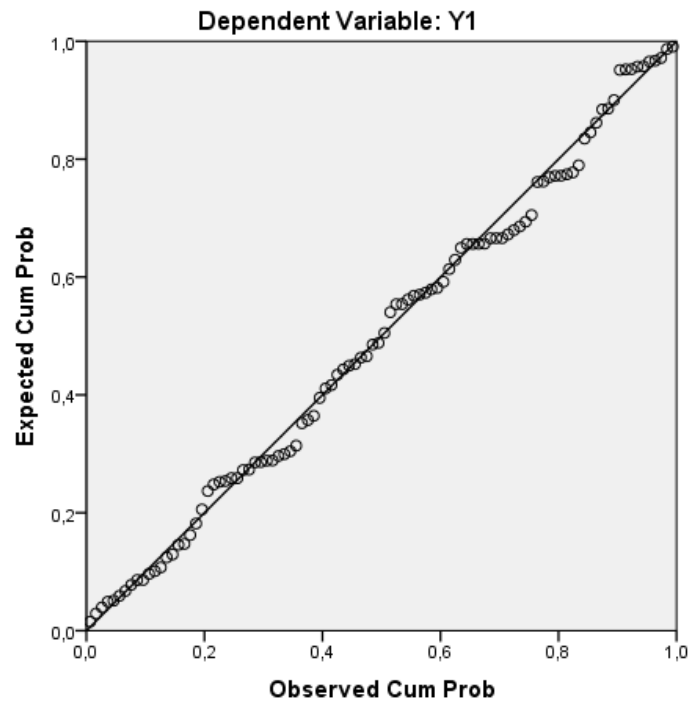
a. Dependent Variable: ABS\_RES

### HISTOGRAM KEPATUHAN PESERTA BPJS KESEHATAN



## GRAFIK NORMAL P-plots

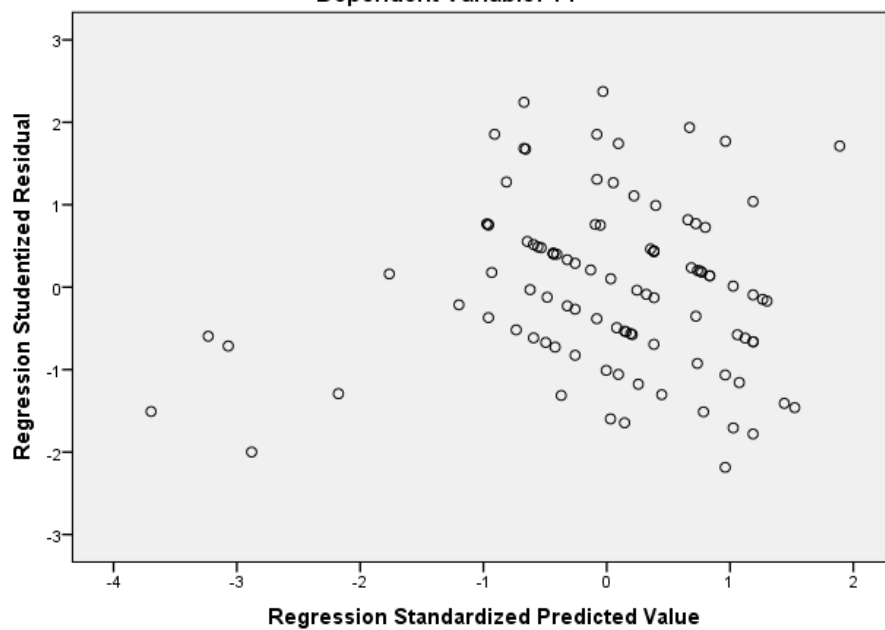
Normal P-P Plot of Regression Standardized Residual



## HASIL UJI GLEJSER

Scatterplot

Dependent Variable: Y1



#### D. Hasil Uji Analisis Regresi

##### 4. Hasil Uji Parsial (Uji t)

| Model              | Unstandardized Coefficients |            | Standardized Coefficients | t      | Sig. |
|--------------------|-----------------------------|------------|---------------------------|--------|------|
|                    | B                           | Std. Error | Beta                      |        |      |
| 1 (Constant)       | 8,427                       | ,554       |                           | 15,212 | ,000 |
| TINGKAT SOSIALIASI | ,337                        | ,023       | ,681                      | 14,852 | ,000 |
| KUALITAS PELAYANAN | ,131                        | ,028       | ,263                      | 4,729  | ,000 |
| BIAYA IURAN        | ,074                        | ,023       | ,183                      | 3,191  | ,002 |

##### 5. Hasil Uji Simultan (Uji f)

ANOVA<sup>a</sup>

| Model        | Sum of Squares | df | Mean Square | F       | Sig.              |
|--------------|----------------|----|-------------|---------|-------------------|
| 1 Regression | 135,083        | 3  | 45,028      | 153,903 | ,000 <sup>b</sup> |
| Residual     | 28,087         | 96 | ,293        |         |                   |
| Total        | 163,170        | 99 |             |         |                   |

##### 6. Koefesien Determinasi ( $R^2$ )

Model Summary<sup>b</sup>

| Model | R                 | R Square | Adjusted R Square | Std. Error of the Estimate |
|-------|-------------------|----------|-------------------|----------------------------|
| 1     | ,910 <sup>a</sup> | ,828     | ,822              | ,54090                     |



## Lampiran IV

**Distribusi Nilai  $r_{\text{tabel}}$   
Signifikansi 5% dan 1%**

| N  | The Level of Significance |       | N    | The Level of Significance |       |
|----|---------------------------|-------|------|---------------------------|-------|
|    | 5%                        | 1%    |      | 5%                        | 1%    |
| 3  | 0.997                     | 0.999 | 38   | 0.320                     | 0.413 |
| 4  | 0.950                     | 0.990 | 39   | 0.316                     | 0.408 |
| 5  | 0.878                     | 0.959 | 40   | 0.312                     | 0.403 |
| 6  | 0.811                     | 0.917 | 41   | 0.308                     | 0.398 |
| 7  | 0.754                     | 0.874 | 42   | 0.304                     | 0.393 |
| 8  | 0.707                     | 0.834 | 43   | 0.301                     | 0.389 |
| 9  | 0.666                     | 0.798 | 44   | 0.297                     | 0.384 |
| 10 | 0.632                     | 0.765 | 45   | 0.294                     | 0.380 |
| 11 | 0.602                     | 0.735 | 46   | 0.291                     | 0.376 |
| 12 | 0.576                     | 0.708 | 47   | 0.288                     | 0.372 |
| 13 | 0.553                     | 0.684 | 48   | 0.284                     | 0.368 |
| 14 | 0.532                     | 0.661 | 49   | 0.281                     | 0.364 |
| 15 | 0.514                     | 0.641 | 50   | 0.279                     | 0.361 |
| 16 | 0.497                     | 0.623 | 55   | 0.266                     | 0.345 |
| 17 | 0.482                     | 0.606 | 60   | 0.254                     | 0.330 |
| 18 | 0.468                     | 0.590 | 65   | 0.244                     | 0.317 |
| 19 | 0.456                     | 0.575 | 70   | 0.235                     | 0.306 |
| 20 | 0.444                     | 0.561 | 75   | 0.227                     | 0.296 |
| 21 | 0.433                     | 0.549 | 80   | 0.220                     | 0.286 |
| 22 | 0.432                     | 0.537 | 85   | 0.213                     | 0.278 |
| 23 | 0.413                     | 0.526 | 90   | 0.207                     | 0.267 |
| 24 | 0.404                     | 0.515 | 95   | 0.202                     | 0.263 |
| 25 | 0.396                     | 0.505 | 100  | 0.195                     | 0.256 |
| 26 | 0.388                     | 0.496 | 125  | 0.176                     | 0.230 |
| 27 | 0.381                     | 0.487 | 150  | 0.159                     | 0.210 |
| 28 | 0.374                     | 0.478 | 175  | 0.148                     | 0.194 |
| 29 | 0.367                     | 0.470 | 200  | 0.138                     | 0.181 |
| 30 | 0.361                     | 0.463 | 300  | 0.113                     | 0.148 |
| 31 | 0.355                     | 0.456 | 400  | 0.098                     | 0.128 |
| 32 | 0.349                     | 0.449 | 500  | 0.088                     | 0.115 |
| 33 | 0.344                     | 0.442 | 600  | 0.080                     | 0.105 |
| 34 | 0.339                     | 0.436 | 700  | 0.074                     | 0.097 |
| 35 | 0.334                     | 0.430 | 800  | 0.070                     | 0.091 |
| 36 | 0.329                     | 0.424 | 900  | 0.065                     | 0.086 |
| 37 | 0.325                     | 0.418 | 1000 | 0.062                     | 0.081 |

## Lampiran V

**Titik Persentase Distribusi  $t_{\text{tabel}}$  (df = 81-120)**

| df \ Pr | 0.25    | 0.10    | 0.05    | 0.025   | 0.01    | 0.005   | 0.001   |
|---------|---------|---------|---------|---------|---------|---------|---------|
|         | 0.50    | 0.20    | 0.10    | 0.050   | 0.02    | 0.010   | 0.002   |
| 81      | 0.67753 | 1.29209 | 1.66388 | 1.98969 | 2.37327 | 2.63790 | 3.19392 |
| 82      | 0.67749 | 1.29196 | 1.66365 | 1.98932 | 2.37269 | 2.63712 | 3.19262 |
| 83      | 0.67746 | 1.29183 | 1.66342 | 1.98896 | 2.37212 | 2.63637 | 3.19135 |
| 84      | 0.67742 | 1.29171 | 1.66320 | 1.98861 | 2.37156 | 2.63563 | 3.19011 |
| 85      | 0.67739 | 1.29159 | 1.66298 | 1.98827 | 2.37102 | 2.63491 | 3.18890 |
| 86      | 0.67735 | 1.29147 | 1.66277 | 1.98793 | 2.37049 | 2.63421 | 3.18772 |
| 87      | 0.67732 | 1.29136 | 1.66256 | 1.98761 | 2.36998 | 2.63353 | 3.18657 |
| 88      | 0.67729 | 1.29125 | 1.66235 | 1.98729 | 2.36947 | 2.63286 | 3.18544 |
| 89      | 0.67726 | 1.29114 | 1.66216 | 1.98698 | 2.36898 | 2.63220 | 3.18434 |
| 90      | 0.67723 | 1.29103 | 1.66196 | 1.98667 | 2.36850 | 2.63157 | 3.18327 |
| 91      | 0.67720 | 1.29092 | 1.66177 | 1.98638 | 2.36803 | 2.63094 | 3.18222 |
| 92      | 0.67717 | 1.29082 | 1.66159 | 1.98609 | 2.36757 | 2.63033 | 3.18119 |
| 93      | 0.67714 | 1.29072 | 1.66140 | 1.98580 | 2.36712 | 2.62973 | 3.18019 |
| 94      | 0.67711 | 1.29062 | 1.66123 | 1.98552 | 2.36667 | 2.62915 | 3.17921 |
| 95      | 0.67708 | 1.29053 | 1.66105 | 1.98525 | 2.36624 | 2.62858 | 3.17825 |
| 96      | 0.67705 | 1.29043 | 1.66088 | 1.98498 | 2.36582 | 2.62802 | 3.17731 |
| 97      | 0.67703 | 1.29034 | 1.66071 | 1.98472 | 2.36541 | 2.62747 | 3.17639 |
| 98      | 0.67700 | 1.29025 | 1.66055 | 1.98447 | 2.36500 | 2.62693 | 3.17549 |
| 99      | 0.67698 | 1.29016 | 1.66039 | 1.98422 | 2.36461 | 2.62641 | 3.17460 |
| 100     | 0.67695 | 1.29007 | 1.66023 | 1.98397 | 2.36422 | 2.62589 | 3.17374 |
| 101     | 0.67693 | 1.28999 | 1.66008 | 1.98373 | 2.36384 | 2.62539 | 3.17289 |
| 102     | 0.67690 | 1.28991 | 1.65993 | 1.98350 | 2.36346 | 2.62489 | 3.17206 |
| 103     | 0.67688 | 1.28982 | 1.65978 | 1.98326 | 2.36310 | 2.62441 | 3.17125 |
| 104     | 0.67686 | 1.28974 | 1.65964 | 1.98304 | 2.36274 | 2.62393 | 3.17045 |
| 105     | 0.67683 | 1.28967 | 1.65950 | 1.98282 | 2.36239 | 2.62347 | 3.16967 |
| 106     | 0.67681 | 1.28959 | 1.65936 | 1.98260 | 2.36204 | 2.62301 | 3.16890 |
| 107     | 0.67679 | 1.28951 | 1.65922 | 1.98238 | 2.36170 | 2.62256 | 3.16815 |
| 108     | 0.67677 | 1.28944 | 1.65909 | 1.98217 | 2.36137 | 2.62212 | 3.16741 |
| 109     | 0.67675 | 1.28937 | 1.65895 | 1.98197 | 2.36105 | 2.62169 | 3.16669 |
| 110     | 0.67673 | 1.28930 | 1.65882 | 1.98177 | 2.36073 | 2.62126 | 3.16598 |
| 111     | 0.67671 | 1.28922 | 1.65870 | 1.98157 | 2.36041 | 2.62085 | 3.16528 |
| 112     | 0.67669 | 1.28916 | 1.65857 | 1.98137 | 2.36010 | 2.62044 | 3.16460 |
| 113     | 0.67667 | 1.28909 | 1.65845 | 1.98118 | 2.35980 | 2.62004 | 3.16392 |
| 114     | 0.67665 | 1.28902 | 1.65833 | 1.98099 | 2.35950 | 2.61964 | 3.16326 |
| 115     | 0.67663 | 1.28896 | 1.65821 | 1.98081 | 2.35921 | 2.61926 | 3.16262 |
| 116     | 0.67661 | 1.28889 | 1.65810 | 1.98063 | 2.35892 | 2.61888 | 3.16198 |
| 117     | 0.67659 | 1.28883 | 1.65798 | 1.98045 | 2.35864 | 2.61850 | 3.16135 |
| 118     | 0.67657 | 1.28877 | 1.65787 | 1.98027 | 2.35837 | 2.61814 | 3.16074 |
| 119     | 0.67656 | 1.28871 | 1.65776 | 1.98010 | 2.35809 | 2.61778 | 3.16013 |
| 120     | 0.67654 | 1.28865 | 1.65765 | 1.97993 | 2.35782 | 2.61742 | 3.15954 |

## Lampiran VI

**Tabel Uji F**

| $\alpha =$<br><b>0,05</b> | $df_1 = (k-1)$ |         |             |         |         |             |         |         |
|---------------------------|----------------|---------|-------------|---------|---------|-------------|---------|---------|
| $df_2 = (n$<br>$-k-1)$    | 1              | 2       | 3           | 4       | 5       | 6           | 7       | 8       |
| 1                         | 161.44<br>8    | 199,500 | 215.70<br>7 | 224,583 | 230,162 | 233.98<br>6 | 236,768 | 238,883 |
| 2                         | 18,513         | 19,000  | 19,164      | 19,247  | 19,296  | 19,330      | 19,353  | 19,371  |
| 3                         | 10,128         | 9,552   | 9,277       | 9,117   | 9,013   | 8,941       | 8,887   | 8,845   |
| 4                         | 7,709          | 6,944   | 6,591       | 6,388   | 6,256   | 6,163       | 6,094   | 6,041   |
| 5                         | 6,608          | 5,786   | 5,409       | 5,192   | 5,050   | 4,950       | 4,876   | 4,818   |
| 6                         | 5,987          | 5,143   | 4,757       | 4,534   | 4,387   | 4,284       | 4,207   | 4,147   |
| 7                         | 5,591          | 4,737   | 4,347       | 4,120   | 3,972   | 3,866       | 3,787   | 3,726   |
| 8                         | 5,318          | 4,459   | 4,066       | 3,838   | 3,687   | 3,581       | 3,500   | 3,438   |
| 9                         | 5,117          | 4,256   | 3,863       | 3,633   | 3,482   | 3,374       | 3,293   | 3,230   |
| 10                        | 4,965          | 4,103   | 3,708       | 3,478   | 3,326   | 3,217       | 3,135   | 3,072   |
| 11                        | 4,844          | 3,982   | 3,587       | 3,357   | 3,204   | 3,095       | 3,012   | 2,948   |
| 12                        | 4,747          | 3,885   | 3,490       | 3,259   | 3,106   | 2,996       | 2,913   | 2,849   |
| 13                        | 4,667          | 3,806   | 3,411       | 3,179   | 3,025   | 2,915       | 2,832   | 2,767   |
| 14                        | 4,600          | 3,739   | 3,344       | 3,112   | 2,958   | 2,848       | 2,764   | 2,699   |
| 15                        | 4,543          | 3,682   | 3,287       | 3,056   | 2,901   | 2,790       | 2,707   | 2,641   |
| 16                        | 4,494          | 3,634   | 3,239       | 3,007   | 2,852   | 2,741       | 2,657   | 2,591   |
| 17                        | 4,451          | 3,592   | 3,197       | 2,965   | 2,810   | 2,699       | 2,614   | 2,548   |
| 18                        | 4,414          | 3,555   | 3,160       | 2,928   | 2,773   | 2,661       | 2,577   | 2,510   |
| 19                        | 4,381          | 3,522   | 3,127       | 2,895   | 2,740   | 2,628       | 2,544   | 2,477   |
| 20                        | 4,351          | 3,493   | 3,098       | 2,866   | 2,711   | 2,599       | 2,514   | 2,447   |
| 21                        | 4,325          | 3,467   | 3,072       | 2,840   | 2,685   | 2,573       | 2,488   | 2,420   |
| 22                        | 4,301          | 3,443   | 3,049       | 2,817   | 2,661   | 2,549       | 2,464   | 2,397   |
| 23                        | 4,279          | 3,422   | 3,028       | 2,796   | 2,640   | 2,528       | 2,442   | 2,375   |
| 24                        | 4,260          | 3,403   | 3,009       | 2,776   | 2,621   | 2,508       | 2,423   | 2,355   |
| 25                        | 4,242          | 3,385   | 2,991       | 2,759   | 2,603   | 2,490       | 2,405   | 2,337   |
| 26                        | 4,225          | 3,369   | 2,975       | 2,743   | 2,587   | 2,474       | 2,388   | 2,321   |
| 27                        | 4,210          | 3,354   | 2,960       | 2,728   | 2,572   | 2,459       | 2,373   | 2,305   |
| 28                        | 4,196          | 3,340   | 2,947       | 2,714   | 2,558   | 2,445       | 2,359   | 2,291   |
| 29                        | 4,183          | 3,328   | 2,934       | 2,701   | 2,545   | 2,432       | 2,346   | 2,278   |

|    |       |       |       |       |       |       |       |       |
|----|-------|-------|-------|-------|-------|-------|-------|-------|
| 30 | 4,171 | 3,316 | 2,922 | 2,690 | 2,534 | 2,421 | 2,334 | 2,266 |
| 31 | 4,160 | 3,305 | 2,911 | 2,679 | 2,523 | 2,409 | 2,323 | 2,255 |
| 32 | 4,149 | 3,295 | 2,901 | 2,668 | 2,512 | 2,399 | 2,313 | 2,244 |
| 33 | 4,139 | 3,285 | 2,892 | 2,659 | 2,503 | 2,389 | 2,303 | 2,235 |
| 34 | 4,130 | 3,276 | 2,883 | 2,650 | 2,494 | 2,380 | 2,294 | 2,225 |
| 35 | 4,121 | 3,267 | 2,874 | 2,641 | 2,485 | 2,372 | 2,285 | 2,217 |
| 36 | 4,113 | 3,259 | 2,866 | 2,634 | 2,477 | 2,364 | 2,277 | 2,209 |
| 37 | 4,105 | 3,252 | 2,859 | 2,626 | 2,470 | 2,356 | 2,270 | 2,201 |
| 38 | 4,098 | 3,245 | 2,852 | 2,619 | 2,463 | 2,349 | 2,262 | 2,194 |
| 39 | 4,091 | 3,238 | 2,845 | 2,612 | 2,456 | 2,342 | 2,255 | 2,187 |
| 40 | 4,085 | 3,232 | 2,839 | 2,606 | 2,449 | 2,336 | 2,249 | 2,180 |
| 41 | 4,079 | 3,226 | 2,833 | 2,600 | 2,443 | 2,330 | 2,243 | 2,174 |
| 42 | 4,073 | 3,220 | 2,827 | 2,594 | 2,438 | 2,324 | 2,237 | 2,168 |
| 43 | 4,067 | 3,214 | 2,822 | 2,589 | 2,432 | 2,318 | 2,232 | 2,163 |
| 44 | 4,062 | 3,209 | 2,816 | 2,584 | 2,427 | 2,313 | 2,226 | 2,157 |
| 45 | 4,057 | 3,204 | 2,812 | 2,579 | 2,422 | 2,308 | 2,221 | 2,152 |
| 46 | 4,052 | 3,200 | 2,807 | 2,574 | 2,417 | 2,304 | 2,216 | 2,147 |
| 47 | 4,047 | 3,195 | 2,802 | 2,570 | 2,413 | 2,299 | 2,212 | 2,143 |
| 48 | 4,043 | 3,191 | 2,798 | 2,565 | 2,409 | 2,295 | 2,207 | 2,138 |
| 49 | 4,038 | 3,187 | 2,794 | 2,561 | 2,404 | 2,290 | 2,203 | 2,134 |
| 50 | 4,034 | 3,183 | 2,790 | 2,557 | 2,400 | 2,286 | 2,199 | 2,130 |
| 51 | 4,030 | 3,179 | 2,786 | 2,553 | 2,397 | 2,283 | 2,195 | 2,126 |
| 52 | 4,027 | 3,175 | 2,783 | 2,550 | 2,393 | 2,279 | 2,192 | 2,122 |
| 53 | 4,023 | 3,172 | 2,779 | 2,546 | 2,389 | 2,275 | 2,188 | 2,119 |
| 54 | 4,020 | 3,168 | 2,776 | 2,543 | 2,386 | 2,272 | 2,185 | 2,115 |
| 55 | 4,016 | 3,165 | 2,773 | 2,540 | 2,383 | 2,269 | 2,181 | 2,112 |
| 56 | 4,013 | 3,162 | 2,769 | 2,537 | 2,380 | 2,266 | 2,178 | 2,109 |
| 57 | 4,010 | 3,159 | 2,766 | 2,534 | 2,377 | 2,263 | 2,175 | 2,106 |
| 58 | 4,007 | 3,156 | 2,764 | 2,531 | 2,374 | 2,260 | 2,172 | 2,103 |
| 59 | 4,004 | 3,153 | 2,761 | 2,528 | 2,371 | 2,257 | 2,169 | 2,100 |
| 60 | 4,001 | 3,150 | 2,758 | 2,525 | 2,368 | 2,254 | 2,167 | 2,097 |
| 61 | 3,998 | 3,148 | 2,755 | 2,523 | 2,366 | 2,251 | 2,164 | 2,094 |
| 62 | 3,996 | 3,145 | 2,753 | 2,520 | 2,363 | 2,249 | 2,161 | 2,092 |
| 63 | 3,993 | 3,143 | 2,751 | 2,518 | 2,361 | 2,246 | 2,159 | 2,089 |
| 64 | 3,991 | 3,140 | 2,748 | 2,515 | 2,358 | 2,244 | 2,156 | 2,087 |
| 65 | 3,989 | 3,138 | 2,746 | 2,513 | 2,356 | 2,242 | 2,154 | 2,084 |
| 66 | 3,986 | 3,136 | 2,744 | 2,511 | 2,354 | 2,239 | 2,152 | 2,082 |

|     |       |       |       |       |       |       |       |       |
|-----|-------|-------|-------|-------|-------|-------|-------|-------|
| 67  | 3,984 | 3,134 | 2,742 | 2,509 | 2,352 | 2,237 | 2,150 | 2,080 |
| 68  | 3,982 | 3,132 | 2,740 | 2,507 | 2,350 | 2,235 | 2,148 | 2,078 |
| 69  | 3,980 | 3,130 | 2,737 | 2,505 | 2,348 | 2,233 | 2,145 | 2,076 |
| 70  | 3,978 | 3,128 | 2,736 | 2,503 | 2,346 | 2,231 | 2,143 | 2,074 |
| 71  | 3,976 | 3,126 | 2,734 | 2,501 | 2,344 | 2,229 | 2,142 | 2,072 |
| 72  | 3,974 | 3,124 | 2,732 | 2,499 | 2,342 | 2,227 | 2,140 | 2,070 |
| 73  | 3,972 | 3,122 | 2,730 | 2,497 | 2,340 | 2,226 | 2,138 | 2,068 |
| 74  | 3,970 | 3,120 | 2,728 | 2,495 | 2,338 | 2,224 | 2,136 | 2,066 |
| 75  | 3,968 | 3,119 | 2,727 | 2,494 | 2,337 | 2,222 | 2,134 | 2,064 |
| 76  | 3,967 | 3,117 | 2,725 | 2,492 | 2,335 | 2,220 | 2,133 | 2,063 |
| 77  | 3,965 | 3,115 | 2,723 | 2,490 | 2,333 | 2,219 | 2,131 | 2,061 |
| 78  | 3,963 | 3,114 | 2,722 | 2,489 | 2,332 | 2,217 | 2,129 | 2,059 |
| 79  | 3,962 | 3,112 | 2,720 | 2,487 | 2,330 | 2,216 | 2,128 | 2,058 |
| 80  | 3,960 | 3,111 | 2,719 | 2,486 | 2,329 | 2,214 | 2,126 | 2,056 |
| 81  | 3,959 | 3,109 | 2,717 | 2,484 | 2,327 | 2,213 | 2,125 | 2,055 |
| 82  | 3,957 | 3,108 | 2,716 | 2,483 | 2,326 | 2,211 | 2,123 | 2,053 |
| 83  | 3,956 | 3,107 | 2,715 | 2,482 | 2,324 | 2,210 | 2,122 | 2,052 |
| 84  | 3,955 | 3,105 | 2,713 | 2,480 | 2,323 | 2,209 | 2,121 | 2,051 |
| 85  | 3,953 | 3,104 | 2,712 | 2,479 | 2,322 | 2,207 | 2,119 | 2,049 |
| 86  | 3,952 | 3,103 | 2,711 | 2,478 | 2,321 | 2,206 | 2,118 | 2,048 |
| 87  | 3,951 | 3,101 | 2,709 | 2,476 | 2,319 | 2,205 | 2,117 | 2,047 |
| 88  | 3,949 | 3,100 | 2,708 | 2,475 | 2,318 | 2,203 | 2,115 | 2,045 |
| 89  | 3,948 | 3,099 | 2,707 | 2,474 | 2,317 | 2,202 | 2,114 | 2,044 |
| 90  | 3,947 | 3,098 | 2,706 | 2,473 | 2,316 | 2,201 | 2,113 | 2,043 |
| 91  | 3,946 | 3,097 | 2,705 | 2,472 | 2,315 | 2,200 | 2,112 | 2,042 |
| 92  | 3,945 | 3,095 | 2,704 | 2,471 | 2,313 | 2,199 | 2,111 | 2,041 |
| 93  | 3,943 | 3,094 | 2,703 | 2,470 | 2,312 | 2,198 | 2,110 | 2,040 |
| 94  | 3,942 | 3,093 | 2,701 | 2,469 | 2,311 | 2,197 | 2,109 | 2,038 |
| 95  | 3,941 | 3,092 | 2,700 | 2,467 | 2,310 | 2,196 | 2,108 | 2,037 |
| 96  | 3,940 | 3,091 | 2,699 | 2,466 | 2,309 | 2,195 | 2,106 | 2,036 |
| 97  | 3,939 | 3,090 | 2,698 | 2,465 | 2,308 | 2,194 | 2,105 | 2,035 |
| 98  | 3,938 | 3,089 | 2,697 | 2,465 | 2,307 | 2,193 | 2,104 | 2,034 |
| 99  | 3,937 | 3,088 | 2,696 | 2,464 | 2,306 | 2,192 | 2,103 | 2,033 |
| 100 | 3,936 | 3,087 | 2,696 | 2,463 | 2,305 | 2,191 | 2,103 | 2,032 |